

---

# TARIFFS OF THIRD PARTIES

---



## TARIFFS OF THIRD PARTIES

The tariffs of third parties do not form any part of the general terms and conditions of Havenbedrijf Rotterdam N.V.

The mentioned third parties act under their own specific general terms and conditions. Therefore no rights can be derived from the tariffs of third parties as mentioned in this brochure.

Havenbedrijf Rotterdam N.V. cannot be held liable for the use of the tariffs of third parties as mentioned in this brochure.

## TARIEVEN VAN DERDEN

De tarieven van derden zijn geen onderdeel van de algemene voorwaarden van Havenbedrijf Rotterdam N.V.

De derden, genoemd in deze brochure, handelen onder hun eigen specifieke algemene voorwaarden. Voor wat betreft de tarieven van derden kunnen geen rechten aan deze brochure worden ontleend.

Havenbedrijf Rotterdam N.V. is niet aansprakelijk voor het gebruik van de tarieven van derden zoals genoemd in deze brochure.

# HARBOUR TOWAGE FAIRPLAY TOWAGE

## ASSISTANCE TO SEA-GOING VESSELS FROM RIVER TO BERTH OR VICE VERSA

Vessel's length over all in meters	City / Botlek (a)	Europoort / Maasvlakte 1 (b)
< - 130	1,000	1,200
131 - 160	1,125	1,400
161 - 190	1,475	1,800
191 - 220	1,800	2,325
221 - 250	2,050	2,625
251 - 280	2,475	3,050
281 - 310	2,875	3,375
311 - 340	3,400	3,825
341 - 370	3,500	3,975
371 - >	3,975	4,200

rates in euros per tug  
(a) from Rotterdam Erasmusbridge

### SHIFTING

- 1 at same quay: rate as above, no surcharge
- 2 within same area: rate as above plus 35% \*
- 3 from one area to another: rates of respective areas as above \*

\* In case tug(s) remain(s) connected: plus hourly rates for net transit time(s)

### HOURLY RATES

Hourly rates (from / to tugs' berth): **615** per commenced hour.

### TOWAGE BEYOND AREAS AS ABOVE

At hourly rates or prices upon request

### MISCELLANEOUS

- 1 No surcharges for night-, weekend-, holiday work, drift ice or fog.
- 2 Assistance of dead ships: 50% surcharge on applicable rates.
- 3 In case our bunker purchase price exceeds € 160 per cbm: a bunker surcharge as per actual price and average consumption will be charged (copies of bunker surcharge table available upon request).
- 4 Waiting prior to start of harbour assistance (in excess of 30 minutes): 50% of hourly rate.
- 5 holding astream, extra pushing to berth, (in direct connection with an assistance under normal circumstances and normal weather conditions): at hourly rate
- 6 The above rates are not applicable for rendering emergency-services.
- 7 In case of tug cancellation less than one hour prior to anticipated commencement: 50% of applicable rate.
- 8 Payments: within 30 days after receipt of invoice.
- 9 The 'Dutch Harbour Towage Conditions 2007' apply (copies available upon request).
- 10 For vessels calling Maasvlakte 2 or the Britanniëhaven a surcharge of 25% on the agreed tariff will be levied.

# HARBOUR TOWAGE SVITZER EUROMED B.V.

## ROTTERDAM/EUROPOORT/MAASVLAKTE FROM THE RIVER TO OR FROM

- A** Berthing/Sailing Maasvlakte
- B** Berthing/Sailing Europoort area
- C** Berthing/Sailing Rotterdam area (incl. Pernis, Botlek, Brittanie dock, Seine dock and Rotterdam City)
- All** Shifting within the same zone (additional surcharge of 25% mark up on tariff if within zone 3 / Rotterdam area)

REGULAR ASSISTANCE WITH MAXIMUM DURATION TIME OF 2 HOURS			(3 HOURS)			
L.o.a. of vessels in meters (a)			A	B	C	All
<	-	164	1,575	1,688	2,138	2,178
164.01	-	175	1,751	1,863	2,313	2,456
175.01	-	187	1,887	1,999	2,450	2,575
187.01	-	212	2,302	2,414	2,864	2,912
212.01	-	236	2,552	2,665	3,114	3,268
236.01	-	260	2,885	2,997	3,447	3,556
260.01	-	285	3,247	3,359	3,809	4,063
285.01	-	309	3,527	3,639	4,290	4,807
309.01	-	334	3,839	3,951	4,722	5,235
334.01	-	358	4,043	4,156	4,959	5,380
358.01	-	383	4,207	4,319	5,169	5,834
383.01	-	>	4,426	4,538	5,558	6,481

**(a)** LOA as published at Vesseltracker.com as prima facie source

## SURCHARGES

- 1** Additional time, waiting (in combination with an assistance): (for all vessel sizes) **2,100** per hour
  - 2** Dead ships surcharge 200% of the tariff will be charged.
  - 3** Order/Cancellation/Postponement within two (2) hours of job commencement 50% of the tariff will be charged.
  - 4** Order/Cancellation/Postponement within one (1) hour of job commencement 100% of the tariff will be charged.
- The schedule of rates outlines the services provided, charges, terms and conditions for the safe and efficient arrival, shifting or departure of ships at the port of Rotterdam, effective from 1 January 2022.
  - The towages rates are for berthing/shifting/sailing. The duration of assistance will count from the actual commencement of the job or the time ordered for the job, whichever is the earliest, until the tug(s) is disconnected or relieved from its duties, whichever is the latest.
  - Waiting and additional Time is charged if the service takes longer than the maximum time duration specified.
  - Service has to be ordered minimum 2 hours in advance or pilot ordering time if shorter. An additional charge applies to late order/cancellation/postponement.
  - For any other special services rates and terms are available on request.
  - All services rendered by Svitzer, salvage services excluded, shall be subject to the Dutch Harbour Towage Conditions 1951 as filed at the office of the Clerk of the Amsterdam and Rotterdam District Courts.
  - By ordering tugs or other services, the ordering agent is deemed to acknowledge that the vessel's owners, operators, masters and agents have been informed of and have accepted the Terms and Conditions outlined in this schedule.
  - Payment for all services is due immediately upon their completion. Credit up to 14 days might be granted to approved customers. Where credit has been granted the ordering agent will be required to provide details of the vessel's principle at the time of ordering services.
  - To enhance safety off all personal, all heaving lines are to be as per industry best practice. Lack of weight will be rectified with a Svitzer safe heaving line weight. Heaving line weights deemed unsafe will be removed and replaced with a SVITZER safe heaving line weight. Svitzer reserves the right to impose a penalty for unsafe heaving lines.
  - Invoices outstanding after 14 days may be subject to a compound interest charge of 10% per annum for each month the invoice remains outstanding. If payment terms are not adhered to Svitzer reserves the right to withdraw credit facilities.
  - Dead ship is applicable when services (whether secured with towline or not) are provided to vessels without normal main engine power and/or without steering.
  - All orders received are subject to availability. Maximum notice remains in the interest of all concerned.
  - In case this Tariff is applicable to Towage performed under a Svitzer Towage Agreement it is not to be interpreted in its own right, but in conjunction with and as part of this Svitzer Towage Agreement. Should there be any conflict between this Tariff and the Svitzer Towage Agreement, the latter shall prevail.
  - All rates per tug are in euro excluding VAT and apply at any time on any day.
  - A fuel surcharge may be applicable. Details of calculation method, and surcharge amounts appear on the Europe Fuel surcharge table.

# HARBOUR TOWAGE BOLUDA TOWAGE

## ROTTERDAM/EUROPOORT FROM THE RIVER TO OR FROM

- 1 Rotterdam area (from the river to the berth or v.v.):  
from Erasmusbridge (km post 1001) up to Westgeul (km post 1014) including Botlek area.
- 2 Europort area (from the river to the berth or v.v.).

L.o.a. of vessels in meters (a)	1	2
< - 138	1,055	1,247
139 - 150	1,211	1,398
151 - 163	1,382	1,569
164 - 175	1,522	1,782
176 - 187	1,668	1,995
188 - 212	1,891	2,369
213 - 236	2,167	2,759
237 - 260	2,525	3,128
261 - 285	2,957	3,466
286 - 309	3,710	3,710
310 - 334	3,954	3,954
335 - 358	4,198	4,198
359 - 383	4,453	4,453
384 - 425	4,666	4,666

(a) Length according to the Lloyd's Register.

## MISCELLANEOUS

- 1 Waiting time: first half hour free, after which the 1st hour will be charged in full followed by 15 min increments: **895** per hour.
- 2 Keep going, holding, extra pushing to berth: in connection with an assistance, if longer than 2 hours special arrangements have to be made: **895** per hour.
- 3 Additional time: in case the assistance takes more time than max. duration allocated, an hourly supplement will apply by 15 min. increments: **895** per hour.
- 4 For shifting of ships within the Rotterdam or Europort area 35% surcharge on the respective area rate is applicable. For shifting from the Rotterdam harbours to the Europort harbours or v.v., special arrangements have to be made.
- 5 If bunker prices are above € 135 per ton a bunkersurcharge will be applicable.
- 6 Assistance of dead ships 50% surcharge on all rates (waiting and fog excluded).
- 7 Cancellation: If arrival, departure or shifting is cancelled or postponed without notice being given at least one hour before the services are due to commence and/or tug(s) is (are) dismissed without being used: 50% of the tariff will be charged.
- 8 In case of a visibility of less than 500 metres (according to the data of the Government Pilot- & Radar Service) an additional charge of 50% for assistance during fog will be charged on all rates (waiting excluded).
- 9 Vessels calling Maasvlakte 2 will be subjected to a surcharge of 25% on the Gross tariffs.
- 10 25% surcharge on holidays, officially recognized in the port of Rotterdam, from 17:00 the day before until 07:00 the day after such holiday.
- 11 The Dutch Towage Conditions 2007 apply to all towage services, excluded emergency or salvage services, provided by Boluda Towage.

- For assistance outside above mentioned areas, special arrangements have to be made.
- The above rates will not apply in case of drift-ice, vessels broken loose from their mooring, assistances outside abovementioned area's and other unforeseen circumstances.
- Rates: per move and for each tug employed.
- Discount available for long term contracts.
- Payment to be made within 30 days.

# HARBOUR TOWAGE BOLUDA TOWAGE

## DORDRECHT/MOERDIJK FROM THE RIVER TO OR FROM

- 1 Dordrecht Zeehaven, Julianahaven, Zwiindrecht and 's-Gravendeel
- 2 Escorting/assistance from Dordrecht/Zwiindrecht to Rotterdam (Westgeul) along Oude Maas or back
- 3 Escorting/assistance from Spijkenisse to Westgeul or back
- 4 Escorting/assistance from Dordrecht/Zwiindrecht to Moerdijk along Dordtse Kil or back
- 5 Moerdijk in connection with escorting/assistance along Dordtse Kil
- 6 Moerdijk without escorting/assistance along Dordtse Kil

L.o.a. of vessels in meters (a)	1	2	3	4	5	6
< - 138	1,460	3,490	1,515	2,360	1,150	2,360
139 - 150	1,740	4,215	1,785	2,790	1,370	2,790
151 - 163	1,840	4,775	2,015	3,250	1,530	3,250
164 - 175	1,940	5,360	2,215	3,590	1,700	3,590
176 - 187	2,050	6,010	2,455	4,115	1,860	4,115
188 - 212	2,190	6,855	2,770	4,580	2,110	4,580
213 - 236	2,530	8,200	3,205	5,435	2,445	5,435

(a) Length according to the Lloyd's Register.

## SHIFTING OF SHIPS

- |          |  |                          |
|----------|--|--------------------------|
| <b>a</b> | at the same quay or in the same harbour                        | 25% increase             |
| <b>b</b> | between harbours in the same section                           | 40% increase             |
| <b>c</b> | from Zeehaven or Julianahaven to Handelskade                   | section 1 + 50% increase |
| <b>d</b> | from 1e Merwedehaven to 2e Merwedehaven                        | section 1 + 50% increase |
| <b>e</b> | from river near Handelskade to 1e or 2e Merwedehaven           | section 1 + 60% increase |
| <b>f</b> | from Zeehaven, Julianahaven to 1e or 2e Merwedehaven (or back) | section 1 + 75% increase |

## MISCELLANEOUS

- 1 Assistance for compass adjustment, holding astream, extra pushing to berth (in connection with an assistance): **595** per hour
- 2 Waiting (first half hour free and minimal one half hour): **450** per hour
- 3 Cancellation: If arrival, departure or shifting is cancelled or postponed without notice being given at least two hours before the services are due to commence and/or tug(s) is (are) dismissed without being used: half of the tariff will be charged.
- 4 Assistance of dead ships 50% increase on all rates (waiting and fog excluded).
- 5 If bunker prices are above € 135 per ton a bunker surcharge will be applicable.
- 6 In case of a visibility of less than 500 metres an additional charge of 50% for assistance during fog will be applicable on all rates (waiting excluded).
- 7 If additional pulling power is required owing to special safety-rules of authorities or on captain's request (subject availability) a surcharge of 50% on basic rates will be charged.

- The above rates will not apply in case of drift-ice, vessels broken loose from their moorings and other unforeseen circumstances.
- Rates: per tug.
- Payment to be made within 30 days.

# MOORING, UNMOORING AND SHIFTING KONINKLIJKE ROEIERS VEREENIGING EENDRACHT

A1 RATES PER SEA-GOING VESSEL IN THE ROTTERDAM HARBOUR-AREA AND/OR THE MOERDIJK-AREA											
Length in meters			Mooring			Unmooring			Shifting		
<	-	47.99		61			57			88	
48.00	-	64.99		95			88			138	
65.00	-	84.99		125			117			181	
85.00	-	99.99		165			154			239	
100.00	-	114.99		219			204			317	
115.00	-	124.99		233			217			337	
125.00	-	134.99		271			252			392	
135.00	-	144.99		295			274			428	
145.00	-	154.99		333			305			478	
155.00	-	164.99		384			354			554	
165.00	-	174.99		506			470			732	
175.00	-	199.99		579			536			836	
200.00	-	209.99		681			629			982	
210.00	-	224.99		766			708			1,106	
225.00	-	234.99		917			851			1,326	
235.00	-	244.99		1,016			941			1,468	
245.00	-	254.99		1,118			1,033			1,613	
255.00	-	259.99		1,219			1,127			1,759	
260.00	-	264.99		1,328			1,227			1,916	
265.00	-	269.99		1,424			1,316			2,054	
270.00	-	274.99		1,530			1,414			2,209	
275.00	-	279.99		1,627			1,505			2,349	
280.00	-	284.99		1,730			1,599			2,497	
285.00	-	289.99		1,834			1,695			2,647	
290.00	-	294.99		1,931			1,786			2,787	
295.00	-	299.99		2,036			1,882			2,938	
300.00	-	304.99		2,130			1,968			3,073	
305.00	-	309.99		2,230			2,060			3,217	
310.00	-	314.99		2,335			2,159			3,372	
315.00	-	319.99		2,431			2,249			3,509	
320.00	-	324.99		2,536			2,345			3,661	
325.00	-	329.99		2,634			2,434			3,801	
330.00	-	334.99		2,741			2,534			3,956	
335.00	-	339.99		2,842			2,625			4,100	
340.00	-	344.99		2,941			2,721			4,246	
345.00	-	349.99		3,045			2,814			4,394	
350	-	>		3,045			2,814			4,394	
for each additional 5 meters or part thereof, in excess of 350 meters				+	106		+	100		+	156

## PLEASE NOTE THE FOLLOWING

- A1<sup>a</sup>** In case of shifting along the quay the tariff of mooring under **A1** is applicable.
- A1<sup>b</sup>** For mooring and unmooring a vessel in the Rozenburgsluis (lock) the tariff of mooring under **A1** is applicable.
- A1<sup>c</sup>** For mooring and unmooring a vessel in the Volkeraksluis (lock) the tariff of shifting under **A1** is applicable.
- A1<sup>d</sup>** For mooring and unmooring a vessel in the Krammersluis (lock) the tariff of shifting under **A1** increased with 50% is applicable.
- A1<sup>e</sup>** For mooring and unmooring a vessel in the Kreekraksluis (lock) the tariff of shifting under **A1** increased with 100% is applicable.
- A2** For rendering assistance on board vessels entering, shifting or leaving the port, **67.00** per man per hour will be charged with the minimum of 2 hours.
- A3** For mooring/unmooring a vessel other than a sea vessel (e.g. an offshore-vessel) please contact [debiteuren@krve.nl](mailto:debiteuren@krve.nl).

## WAITING TIME

- A4** If boatmen are kept waiting for more than 30 minutes after the appointed hour given in the orders when any services under **A1** should have begun, a surcharge per hour is due beginning at the end of the 30 minute period and continuing until the actual start of the work, this surcharge is as follows:

All over length in meters	Tariff
< - 64.99	40
65.00 - 99.99	72
100.00 - 164.99	108
165.00 - 224.99	157
225.00 - 259.99	207
260.00 - >	282

## COUNTERMANDING

- A5** If any services listed in **A1** are cancelled within one hour before the appointed hour given in the orders when the work should have begun the charges under **A4** are due.

## COMMUNICATION BY MOTOR LAUNCH

- B1** An overview of the rates for the transport of persons and / or goods to and from seagoing vessels are available in the overview "KRVE Motor Launch Tariffs". This can be requested via [debiteuren@krve.nl](mailto:debiteuren@krve.nl).

## GENERAL SURCHARGES

- C1** For services during weekends and public holidays, a 35% surcharge is due over and above all the tariffs mentioned before. The tariffs for services during weekends apply from 18:00 hour on Friday till 06:00 hour on Monday.

The tariffs for services on holiday(s) are applicable from the preceding day 18:00 hour until the day following holiday(s) 06:00 hour.

## DEFINITIONS

- 1** The following days are regarded as a public holiday: Easter Monday, The King's day, Ascension Day, Whit Monday, Christmas Day, December 26th, New Year's Day and other national holidays, in so far as same as declared as such by the Central Government.
- 2** The NBC 2017, filed at the Chamber of Commerce, will be applicable to all our operations and services at all times.
- 3** This text is a translation of the original Dutch text. In case of any dispute the original Dutch text shall be conclusive.

# MOORING, UNMOORING AND SHIFTING ROEIERSBEDRIJF A.J. VAN KUIJK B.V.

A1 RATES PER SEA-GOING VESSEL IN DORDRECHT AND/OR ZWIJNDRECHT-AREA									
Length in meters			Mooring		Unmooring		Shifting		
<	-	47.99	58		58		87		
48.00	-	64.99	93		93		140		
65.00	-	84.99	121		121		182		
85.00	-	99.99	160		160		240		
100.00	-	114.99	216		216		324		
115.00	-	124.99	233		233		350		
125.00	-	134.99	267		267		401		
135.00	-	144.99	292		292		438		
145.00	-	154.99	327		327		491		
155.00	-	164.99	380		380		570		
165.00	-	174.99	498		498		747		
175.00	-	199.99	569		569		854		
200.00	-	209.99	672		672		1,008		
210	-	>	672		672		1,008		
for each additional 5 meters or part thereof, in excess of 350 meters			+	69	+	69	+	104	

## PLEASE NOTE THE FOLLOWING

**A1<sup>a</sup>** In case of shifting along the quay the tariff of mooring under **A1** is applicable.

## WAITING TIME/COUNTERMANDING

**A2** When waiting time or countermanding per hour after the appointed hour.

All over length in meters	Tariff
< - 64.99	40
65.00 - 99.99	72
100.00 - 164.99	108
165.00 - 224.99	157
225.00 - 259.99	207
260.00 - >	282

## MOTOR LAUNCH TARIFFS

**B1** Per crossing € 83.00 per hour.

## GENERAL SURCHARGES

- C1** For services during weekends and public holidays, a 50% surcharge is due over and above all the tariffs mentioned before.
- C2** The tariffs for services during weekends apply from 18:00 hours on Friday till 06:00 hours on Monday
- C3** The tariffs for services on holiday(s) are applicable from the preceding day 18:00 hours until the day following holiday(s) 06:00 hours.

## DEFINITIONS

- 1** The following days are regarded as a public holiday: Easter Monday, The King's day, Ascension Day, Whit Monday, Christmas Day, December 26th, New Year's Day and other national holidays, in so far as same as declared as such by the Central Government.
- 2** The NBC 2017, filed at the Chamber of Commerce, will be applicable to all our operations and services at all times.
- 3** This text is a translation of the original Dutch text. In case of any dispute the original Dutch text shall be conclusive.





## PORT VISIT MONITORING (COMMERCIAL) DIRKZWAGER

### SHIP REPORTING TARIFF

DWT up to	Tariff - per port call	
4,500	26	
4,501 - 17,500	52	
17,501 - 37,500	77	
>37,500	103	weight in tonnes

Additional services	Dirkzwager reporting	No reporting
Active Order Monitoring	included	as per reporting tariff
ISPS Announcement Service (per call)	17.50 per portcall	27.50 per portcall
Maritime Single Window (crew and passenger list)	3.40 per portcall	
Enter/edit electronic notification in Portbase	25.00 per notification	

- The rate for our reporting service is based on the deadweight (DWT) of the vessel.
- Reporting service includes all notifications about:
  - ETA and ETA changes
  - First contact
  - Pilot on board/from board
  - Shifting & Departure times
  - ATD / ATA
  - Anchoring
  - Berth availability
  - Nautical Services
- Information is provided through e-mail, SMS, telephone, webservice & api
- 24/7 service
- Personal contact
- Ordering of Electronic Notification is based on an agreed procedure with the agent
- All mentioned prices are excl. VAT

## PORT REPORTING & MONITORING (COMMERCIAL) TEQPLAY

### REPORTING TARIFF

DWT up to	Tariff - per port call
4,500	25
17,500	50
37,500	75
>37,500	100

Additional Services	Orders
Orders (Instruction to Master)	30.00 per call

- Services are delivered through app, web & API.
- Information is provided through e-mail, push notification, SMS and phone call.
- Tariffs include all messages / time stamps for:
  - ETA and ETA changes
  - Nautical Services
  - Inbound (ATA)
  - Alongside operations e.g. bunkers
  - Shifts (ATD / ATA)
  - Outbound voyage of the vessel (ATD)
- Automated generation of statement of facts
- Tariffs for reporting services are based on the Deadweight (DWT) of the vessel.

## VISIT REPORTING SERVICE ROTTERDAM (COMMERCIAL) INTERTRANSIS

### REPORTING TARIFF

DWT up to	Tariff
4,500	30
17,500	40
>17,500	60

- Tariffs for reporting services are based on the Deadweight (DWT) of the vessel.
- Tariffs include all messages with timestamps for:
  - Incoming
    - ETA and ETA changes,
    - First Contact with the Port,
    - Expected Pilot boarding / Pilot on board / from board,
    - ATA,
    - Anchoring times,
    - Berth availability,
    - Exchange notification,
  - Shifting and Outbound notifications including ATD,
- Tailor-made information profile per shipping agent including Statement of facts,
- Including free ISPS announcement service for all visitors of the vessel.

### VTS TARIFFS

Overall length in meters (a)	Tariff
< - 40	free of charge
41 - 99	113.45
100 - 249	113.45
250 - >	1,269.95

+ 7.71 for each additional meter above 100 meters

**(a)** This is the length according to the 'International Certificate of Registry 1969' (ICR 1969), the so-called 'London length'.

## DEMINERALISED- AND DRINKING WATER HATENBOER - NEPTUNUS BV

### DRINKING WATER

Price per ton (m<sup>3</sup>) with a minimum of 5 tons per delivery **5.99**

### DELIVERY BY WATER BARGE

Region Town Rotterdam	per delivery	<b>65.00</b>
Region East Rotterdam	per delivery	<b>85.00</b>
Region Botlek	per delivery	<b>85.00</b>
Region 4e Petroleumhaven, Beneluxhaven, Ertskade	per delivery	<b>155.00</b>
Region 5e Petroleumhaven	per delivery	<b>205.00</b>
Region 7e Petroleumhaven	per delivery	<b>244.00</b>
Region Brittaniëhaven	per delivery	<b>281.00</b>
Region 8e Petroleumhaven, Europahaven	per delivery	<b>244.00</b>
Region 6e Petroleumhaven, Amazonehaven, Mississippihaven	per delivery	<b>275.00</b>
Maasvlakte 2	per delivery	<b>358.00</b>
Deliveries in other areas		<b>on request</b>

### DELIVERY BY 'DEDICATED' WATER TRUCK

Price <b>drinking water</b> per ton (m <sup>3</sup> ) with a min. of 5 tons		<b>4.95</b>
Price <b>demi water</b> per ton (m <sup>3</sup> ) with a min. of 5 tons		<b>10.75</b>
Rotterdam Port Area (delivery only by truck max. 30 m <sup>3</sup> )	per delivery	<b>455.00</b>
Moerdijk Port Area (delivery only by truck max. 30 m <sup>3</sup> )	per delivery	<b>455.00</b>
Dordrecht Port Area (delivery only by truck max. 30 m <sup>3</sup> )	per delivery	<b>455.00</b>
Antwerpen Port Area (delivery only by truck max. 30 m <sup>3</sup> )	per delivery	<b>on request</b>
Deliveries in other areas in The Netherlands, Belgium and elsewhere in Europe by our dedicated Water truck		<b>on request</b>
Also drinking/demi water delivery in 1 m <sup>3</sup> IBC, boxes 200 ltrs or polycans up to 25 ltrs.		<b>on request</b>

### EXTRA CHARGES

Overtime weekdays from 8 p.m. till 1 a.m.	per hour	<b>79.00</b>
From 1 a.m. till 8 a.m.		<b>on request</b>
Overtime on Saturday till 5 p.m.	per hour	<b>98.50</b>
Overtime on Saturday 5 p.m. till Monday 8 a.m. and official holidays (with a minimum rate of 5 hours)	per hour	<b>131.00</b>
Waiting alongside ship	per hour	<b>131.00</b>
Pressing alongside ship (limited unloading capacity)	per hour	<b>131.00</b>
Trip made in vain		<b>245.00</b>

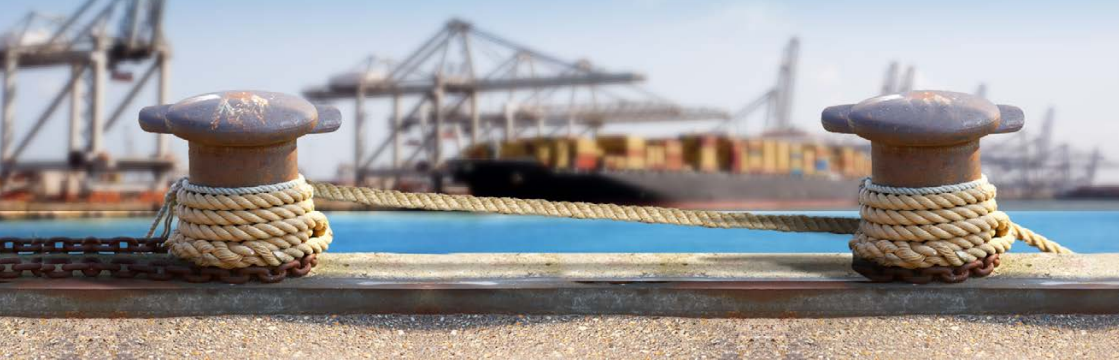
### DEMINERALISED/DE-IONISED WATER

Price per ton (m <sup>3</sup> ) (minimum 30 tons), excl. transport	per ton	<b>19.75</b>
Additional costs for transport by water barge	per hour	<b>149.50</b>
Extra fee for preparation/flushing water barge tanks	per order	<b>315.00</b>

- We take care of sampling and analysis of your (drinking, sewage, bilge) water on board and issue approved water-certificates, a service we provide in all major ports worldwide.
- In case of contamination of drinking water on board, we can supply disinfection products services and consultancy to provide cleaning solutions. All services are available on request.
- Assistance of tugboats —if required— is for customer's account. When tugboat companies increase their tariff in case of ice drift —according to the port's custom— the price of drinking water will be increased accordingly.

Hatenboer-Neptunus BV water supply cannot be held responsible for the performance of its products within any application determined by the customer, who must satisfy themselves as to the suitability of the product. The delivery of goods and services of Hatendoer-Neptunus BV are subject to the General Conditions that have been deposited with the Court of Rotterdam (54/2014) and with the Chamber of Commerce Rotterdam, the Netherlands, under number 24043767. These conditions can be consulted on the website of H.N. ([www.hatenboer-neptunus.com](http://www.hatenboer-neptunus.com)) and will be sent upon first written request without charges. The applicability of principal and/or counterpart general terms and conditions is explicitly rejected by Hatendoer-Neptunus BV.

Price list is subject to change without prior notice



Portbase offers, among other things, services for the handling of ship visits. Some examples of these are:

- Notification Waste Disposal
- Notification Dangerous Goods
- Vessel Notification

The costs of these services are borne by the Harbour Master. In addition, Portbase also offers:

- Notification Crew and Passengers
- Notification Ship's Stores

The costs of these services are made up as follows:

- Notification Crew and Passengers: € 2.88 per ship
- Notification Ship's Stores: € 2.70 per vessel

In addition, Portbase offers numerous other services for the simple and efficient exchange of information in the supply chain:

- Notification Import Documentation
- Notification Local Clearance
- Notification Export Documentation
- Notification Import Documentation
- Cargo Controller
- Hinterland Container Notification
- Cargo Declaration Export Bulk
- Cargo Declaration Export Containers

For more information about these services and the associated charges, please contact Portbase on T 088 625 2534 or [sales@portbase.com](mailto:sales@portbase.com).

Besides the services mentioned for the support of the core processes in the port of Rotterdam, the so-called Port Community Services, Portbase offers various other services, such as [a data-sharing platform](#) and [IAMconnected](#). Click on the relevant link for more information about these services.

## APPENDIX GENERAL INFORMATION

### PORT OF ROTTERDAM AUTHORITY

#### **Havenbedrijf Rotterdam N.V.**

World Port Center  
Wilhelminakade 909  
3072 AP Rotterdam  
T +31 10 252 1010  
I [www.portofrotterdam.com](http://www.portofrotterdam.com)

#### **Harbour Coordination Center**

T +31 10 252 1000

#### **Transport & Environmental Safety**

T +31 10 252 2455

#### **Department Port Tariffs**

T +31 10 252 1523  
E [havengelden@portofrotterdam.com](mailto:havengelden@portofrotterdam.com)

#### **Waste fee**

T +31 10 252 1882

### PORT VISIT MONITORING (COMMERCIAL)

#### **Royal Dirkzwager**

T +31 10 414 4222  
I [www.dirkzwager.com](http://www.dirkzwager.com)

#### **InterTransIS**

T +31 85 760 9990  
I [www.intertransis.com](http://www.intertransis.com)

#### **Teqplay**

T +31 6 5530 6660  
I [www.teqplay.nl](http://www.teqplay.nl)

### TOWAGE

#### **Boluda Towage**

T +31 10 307 3540  
I [www.boluda.eu](http://www.boluda.eu)

#### **Fairplay Towage**

T +31 10 411 2999  
I [www.fairplay-towage.com](http://www.fairplay-towage.com)

#### **Svitzer Euromed B.V.**

T +31 255 562 777  
I [www.svitzer.com](http://www.svitzer.com)

### PILOTAGE

#### **Ordering service**

T +31 88 900 3117 / +31 88 900 3118

#### **Information**

T +31 88 900 3025  
I [www.loodswezen.nl](http://www.loodswezen.nl)

### MOORING-UNMOORING-SHIFTING

#### **Royal Boatmen Association Eendracht**

T General orders +31 88 113 3033  
T Maasvlakte +31 88 113 3070  
T Europoort +31 88 113 3060  
T Botlek +31 88 113 3050  
T City +31 88 113 3040  
I [www.krve.nl](http://www.krve.nl)

#### **Boatmen Company A.J. van Kuijk B.V.**

T General orders +31 88 113 3033

### DRINKING WATER

#### **Hatenboer-Neptunus BV**

T +31 10 409 1280  
F +31 10 409 1290  
I [www.hatenboer-neptunus.com](http://www.hatenboer-neptunus.com)

### MISCELLANEOUS

#### **Emergency services**

T +31 112

#### **Customs Division Rotterdam**

T General +31 800 0143  
T VTS +31 88 153 1865

#### **Association of Rotterdam Shipbrokers and Agents**

T +31 10 402 0397

#### **Police Headquarters Rotterdam**

T +31 900 8844

#### **Port Hospital**

T +31 10 404 3300

#### **Portbase**

T +31 10 409 1280  
E [sales@portbase.com](mailto:sales@portbase.com)  
I [www.portbase.com](http://www.portbase.com)

### DISCLAIMER

Havenbedrijf Rotterdam N.V. cannot be held liable for errors in this brochure. In the event of any conflict or inconsistency between the terms of the English text of the general terms and conditions of Havenbedrijf Rotterdam N.V. and the Dutch text of these general terms and conditions, the Dutch text shall prevail.

### COLOPHON

- Published by Havenbedrijf Rotterdam N.V., P.O.Box 6622, 3002 AP Rotterdam, The Netherlands
- Production Dept. Port Tariffs, Havenbedrijf Rotterdam N.V.
- Design Dept. Facilities, Havenbedrijf Rotterdam N.V.
- Photography Havenbedrijf Rotterdam N.V.